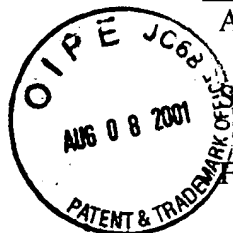


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



Applicants: Martin et al.
Serial No.: 09/823,940 (Conf. No. 7591)
Filed: March 30, 2001
For: **METHODS AND APPARATUS FOR
CALL SERVICE PROCESSING**
Case No.: 0102374-00015

Examiner: N/A

Group Art Unit: 2643

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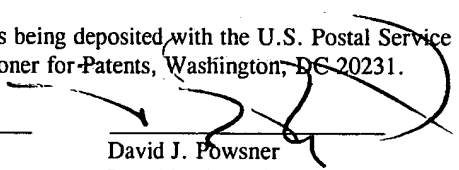
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CERTIFICATE OF MAILING

The undersigned certifies that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first class mail addressed to the Assistant Commissioner for Patents, Washington, DC 20231.

Date: 8/6/01


David J. Powsner
Reg. No. 31,868

Supplemental Information Disclosure Statement

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Pursuant to 37 C.F.R. §§ 56 and 97 *et seq*, the Applicants cite the information on the accompanying modified form PTO 1449. The Applicants also enclose copies of the cited publications.

This Disclosure Statement is being filed under Rule 97(b), that is, within three months of the filing date of a national application (or entry of the national phase in the case of an international application) or before the mailing date of a first Office Action, whichever event occurs last.

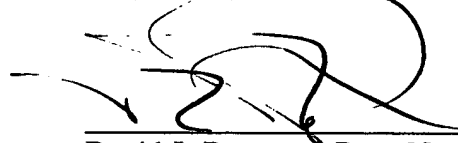
The publications cited herein are considered relevant insofar as they were cited in the International Search Report for the corresponding PCT application. A copy of the Search Report is enclosed as well.

The filing of this Statement shall not be construed as a representation that a search has been conducted, nor as an admission that the information cited herein is (or is considered to be) material to patentability, nor that the publication or information cited herein is prior art.

The Applicants understand no fees, apart from those referred to above, if any, are necessary in order to insure consideration of the information cited herein. If the Applicants understanding in this regard is incorrect, please charge any such fees to Deposit Order Account 141449. For this purpose, a duplicate of this document is enclosed.

Dated: 8/6/01

~~Respectfully Submitted,~~

A handwritten signature in black ink, appearing to read 'D. Powsner', written over a horizontal line.

David J. Powsner, Reg. No. 31,868
Attorney for Applicants

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